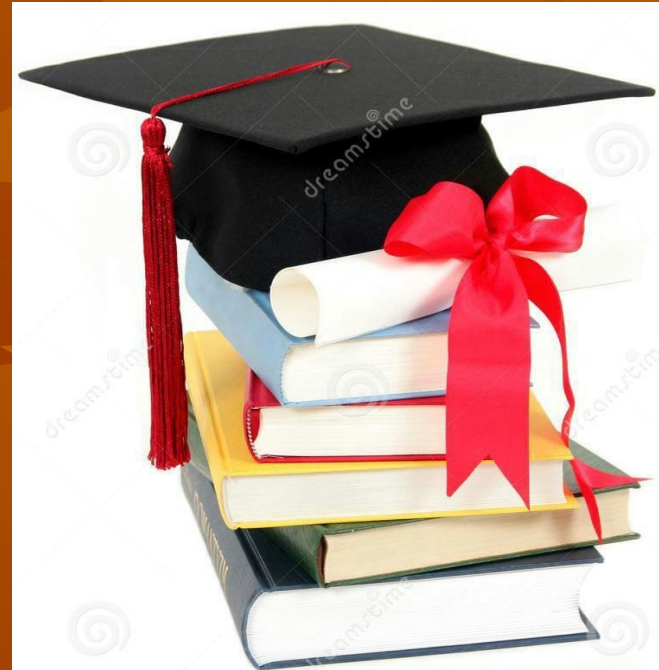


# COMPANY PROFILE



**JCM Consultants Sdn. Bhd.**

(Co No. 622512-U)

274-1, Persiaran Pegaga, Taman Bayu Perdana, 41200 Klang.  
Selangor Darul Ehsan.

Phone/fax: 03-3323 6696/ 016-322 9310

E-mail: [logisticsmsc@yahoo.com](mailto:logisticsmsc@yahoo.com)

Web page: [www.jcmedu.my](http://www.jcmedu.my)

# *Introduction*

- JCM Consultants Sdn Bhd (JCM) was set up in January 2006 to spearhead the development of human resource capital in Malaysia and the region, in particular logistics training and education.
- JCM has the expertise and capabilities to help develop intellectual capital and knowledge bases using the relevant learning programmes and processes through workshops, seminars, conferences and in-house/on - site customised training.



# Mission and Vision



- JCM's mission is to provide excellent quality training and learning programmes assisting students to obtain relevant and useful information that will enhance their work processes and improve the way they work in their jobs.
- Our vision is to be the most effective training provider in the region for the career advancement of our students.



# Our Commitment

Our vision and mission are reflected through our commitment to

- be a vital training resource centre for personal and professional development
- be a forum for all decision makers, managers and executives
- assist companies to meet workplace challenges and issues



# JCM's Brand Vision

- JCM's brand vision is “to become the best trainer in helping logistics/shipping personnel to care for the people they love through their career success.” Only with the right paper qualification can a logistics/shipping staff advance in their career and thereby give the best to their loved ones.
- JCM's values are integrity, responsibility, responsiveness and a caring and helpful attitude towards our customers.
- JCM is different from our competitors because our courses are low cost but of high quality. Our knowledge powerful lecturers and our excellent customer service set us apart from our competitors so we must give polite and fast service to our students at all times. JCM is better than our competitors because we go the extra mile for our students, we are more caring, trustworthy and helpful than our competitors.
- JCM's tagline is **“For a better life”**





# *Our Expertise*

- JCM's expertise lies in the following areas:
- identifying training needs
- content development for industry-related training especially logistics training
- customised learning solutions
- In-house training
- Public seminars and conferences
- Conventions and event management
- Human resource consultancy



# List of Training courses

- The list of training courses of JCM are in the areas of Human resource training (TNA, Domestic Enquiry, Personnel and Human Resource Management etc)
- Management / Professional Development Skills (Strategic Corporate Planning, Change Management and Business Turnaround, Positive Work Attitude etc)
- Sales / marketing (Relationship Selling, Call Centre Marketing, Key Account Management etc)
- Warehousing / Logistics Management (Executive Diploma in Logistics and Shipping Management Practice)
- Finance/Accounts (Finance for Non-Financial Managers)
- Credit Management and Debt Control, Financial Statement Analysis etc.
- Skills for Office Managers, Secretaries and Administration Staff
- Quality Training (Statistical Process Control, 7 QC Tools, Six Sigma etc).



# Specialist in Logistics and Shipping Training

- **JCM Consultants** specializes in Logistics and Shipping Training in smart partnership, directly or indirectly, with public and private Universities namely Space-UTM conducting courses like **Certificate in Logistics, Professional Diploma in Integrated Logistics and Shipping Management, Professional Diploma in Business Management Practice and Professional Master in Business Administration** for more than 15 years.
- JCM also recruits students for the Master programme in Supply Chain Management / Business Administration .

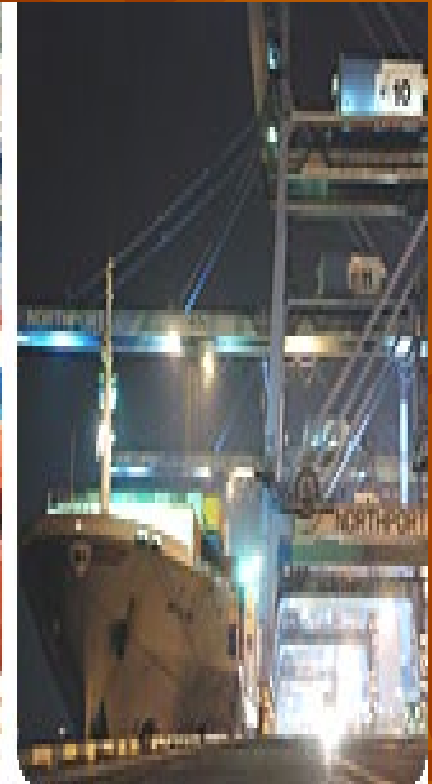




# Clientele of JCM Consultants

The clientele of JCM includes:

- Port of Tanjung Pelepas, Johor
- West Port
- North Port
- Johor Port
- Bax Global
- Sony Logistics
- Integrated Logistics
- Century Logistics
- MAS
- Tamadam
- Carrefour
- Tesco
- Giant
- DHL
- Dell Computers
- Intel
- United Parcel Services
- Boustead Shipping
- Western Digital
- Malaysian Newsprint Industries Sdn Bhd
- Matsushita Industrial Corporation Sdn Bhd



# Management Team

- The Managing Director of JCM is Ms. Uma Devi Chandran who has 28 years of working experience, some in the financial services sector and others in education and training.
- She has 13 years of working experience in the education industry.
- Her last position was Operation Assistant Manager (in 4 years she enrolled about 500 logistics students).
- She holds a Diploma in Secretarial from Bedford Girls College and Professional Diploma in Business Management Practice from UTMSpace.
- She has attended many personal development courses, namely Problem Solving and Decision Making, Senior Management Training programme, IT courses, Financial Services courses, Bills Management and Import Export courses and Quality Management courses.
- She has a wide network in the logistics industry including Port of Tanjung Pelepas, West Port, North Port, Jardines, Konte na Nasional, Century Logistics Bhd, Integrated Logistics, Carrefour, Air Asia, FMFF and AFAMAS.

